



public library solutions that
connect, engage and evolve



it's all about the experience

We understand how important it is for patrons to have a great experience when they visit your library. Whether it's an enjoyable conversation with your knowledgeable staff, attending a valuable program, having an easy self-service experience or downloading and reading from your digital collection, we know that every touchpoint builds on the reputation of your library.

With growing requests to host additional programs like technology classes, hands-on learning or increased story time options, libraries must become as productive and efficient as possible to meet the changing needs of their communities.

Our mission is to help you reinvent your library, increase your circulation and keep your patrons coming back for more.

we believe in libraries because they...

- I organize, preserve, and make knowledge accessible for everyone
- I promote literacy without discrimination
- I provide educational opportunities to help people grow
- I provide relevant programs and services for their communities
- I transform lives and fuel lifelong learners
- I continually extend their services to meet the changing needs of patrons
- I support higher education's core mission of research and education

our solutions...

connect

Provide a connection between the library and its users, wherever they happen to be, expanding its reach and role within the community.

engage

Encourage interaction with the library, in unique ways, that drives participation and enhances its overall importance.

evolve

Empower libraries to reinvent their offering and encourage lifelong learning today and well into the future.



we help your library



connect



engage



evolve

partnerships that work for libraries

As a major technology provider for libraries across the globe, we partner with other important vendors in the library industry. By forming these meaningful relationships, we align our product technology to make integration as seamless as possible for you and your staff – allowing you to focus on delivering the best service possible to your community.



RFID solutions

RFID provides library staff with powerful operational benefits. With the ability to store data, such as the item ID and security status on the tag, libraries can improve their productivity with the use of itemized reports and materials tracking. Faster self-service transaction times with multiple-item processing allow patrons to quickly get on with their day.

ability to read and process a stack of items at one time

combine security details with item ID on one tag

provide in-depth reports and analysis for staff via libraryConnect™ devices

innovative solutions enhance user satisfaction

RFID labels

- | core component of any RFID system
- | all RFID labels have a performance guarantee
- | 50 year or 100,000 read-write data retention
- | available for all types of library materials
- | cost-effective custom printing services available



RFID workstation shielded

- | fast and efficient way to program and verify RFID tags
- | add or remove item security without the LMS/ILS
- | multiple items can be read on the antenna at any time
- | compact design easily fits in most staff work areas



selfCheck 1000

- | attract patrons with bold colors and wraps
- | visually guide patrons through the process
- | large surface for users to place extra items
- | matching desktop versions for any space
- | ability to return items into an integrated bin



RFID gate premium

- | modern and stylish design fits modern library spaces
- | wider aisles accommodate large groups of heavy traffic
- | easily alert staff with audible and visual alerts
- | view reports of exact materials that triggered alarms
- | integrated people counter tracks library traffic



the genuine Tattle-Tape™ solution

Libraries trust the reliability of Tattle-Tape™ solutions to keep their collections secure and available for patrons to access. EM is a reliable technology that helps protect your materials from inadvertent removal and theft. Our entire range of Tattle-Tape™ solutions is designed for easy use and reliable performance.

completely concealed strips protect your most valuable materials

tamper-resistant quality ensures items remain secure

integrated system developed for excellent reliability



Tattle-Tape™ Security Strips

- | high magnetic resistant metal delivers the best security
- | most trusted EM security strips for libraries worldwide
- | extra long stretchy liner is easier and faster to insert
- | only 1 out of 10,000 transactions result in a false alarm

Tattle-Tape™ workstation

- | allows check-in/out and security strip processing
- | handles both print materials and CD/DVDs
- | compact design fits easily within staff work area
- | available in EM or hybrid EM/RFID

hybrid selfCheck™ 1000

- | modern design appeals to patrons
- | perfect for libraries with large collections of EM materials
- | attract patrons with bold colors and graphic wraps
- | EM/RFID components also available for built-in solutions

Tattle-Tape™ gate

- | highest level of EM accuracy and detection
- | bi-directional people counter to view library traffic
- | configure settings and view statistics remotely
- | customizable graphic panels to match your library

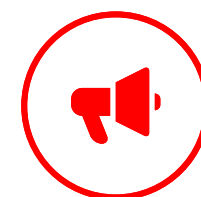
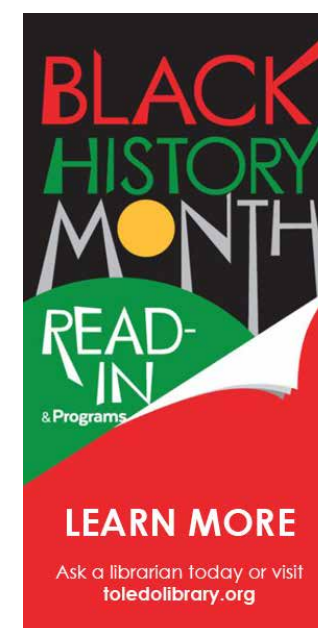
self-service is only convenient if it's easy

Our self-service software was designed specifically for library users from the ground up. quickConnect delivers an engaging experience for patrons – making borrowing and returning library items as simple as possible.



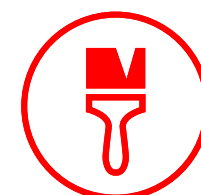
read more...

in our dedicated quickConnect brochure



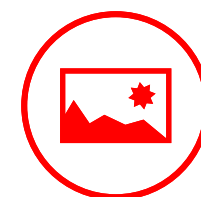
drive attendance to programs and events

The built in library promotions help you create awareness of your programs and services, increase your marketing efforts and drive engagement. Connect with patrons in new ways to ensure they know everything your library has to offer.



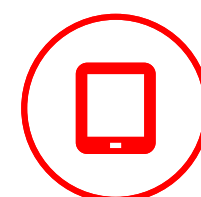
customize promotions with easy-to-use templates

With a growing set of templates to choose from, you can easily edit and create visually appealing library promotions in minutes. This is a great way to ensure key programs and events are circulated beyond a bulletin board. Make a greater impact by scheduling promotions to target patrons at the right time of the day.



fully customizable and engaging

With an easy-to-use editor, quickConnect can be quickly customized to match your library brand. This interface offers full flexibility to add a personal background image, change colors, fonts, buttons and the workflow to best fit your library.



promote your digital collections at the selfCheck™

quickConnect and cloudLibrary™ work hand-in-hand to deliver your digital collection to users right at the selfCheck™. Suggested reads and similar titles are presented in a clear and unobtrusive way, allowing eBooks and eAudiobooks to be immediately added to the user's digital shelf.



read more...

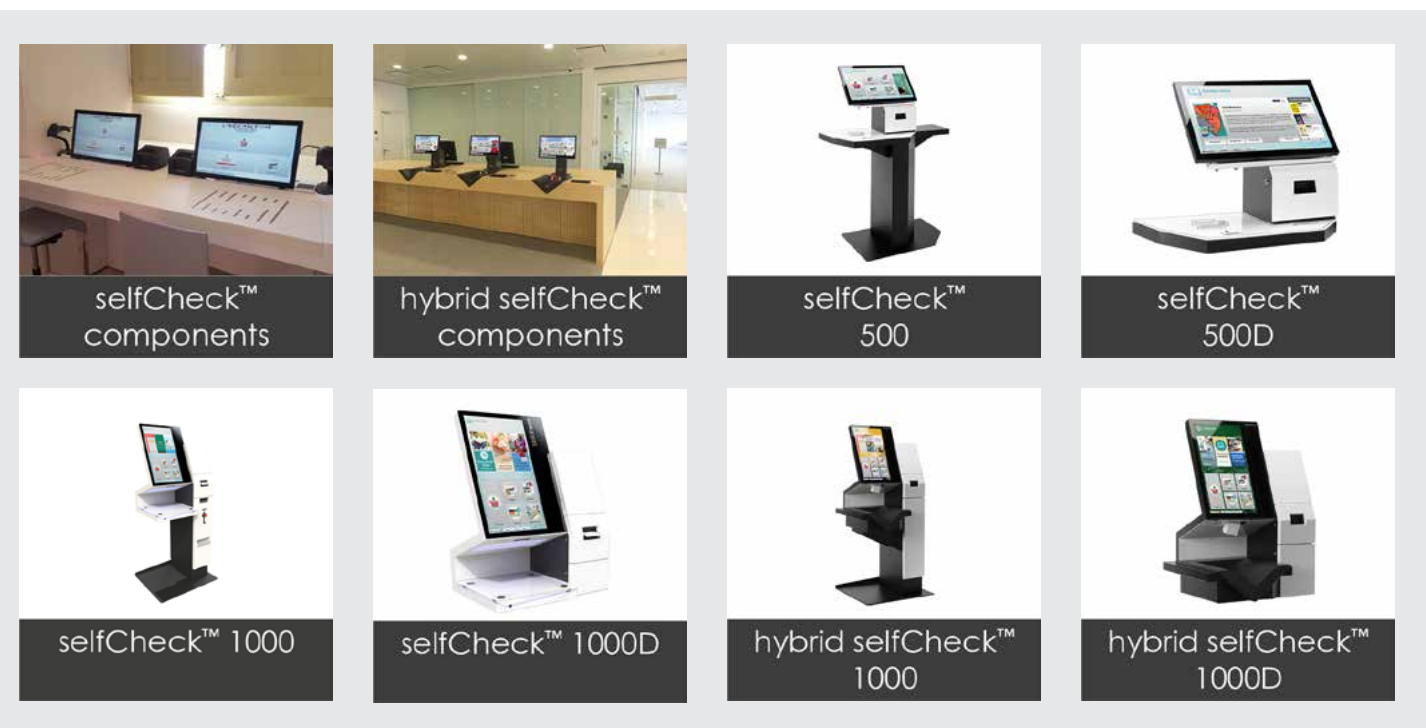
in our dedicated cloudLibrary brochure



shown: selfCheck™ 1000

a range of solutions to meet your needs

Whether your library uses RFID or EM technology, we have a variety of selfCheck™ solutions to choose from that offer the engaging and intuitive quickConnect software.

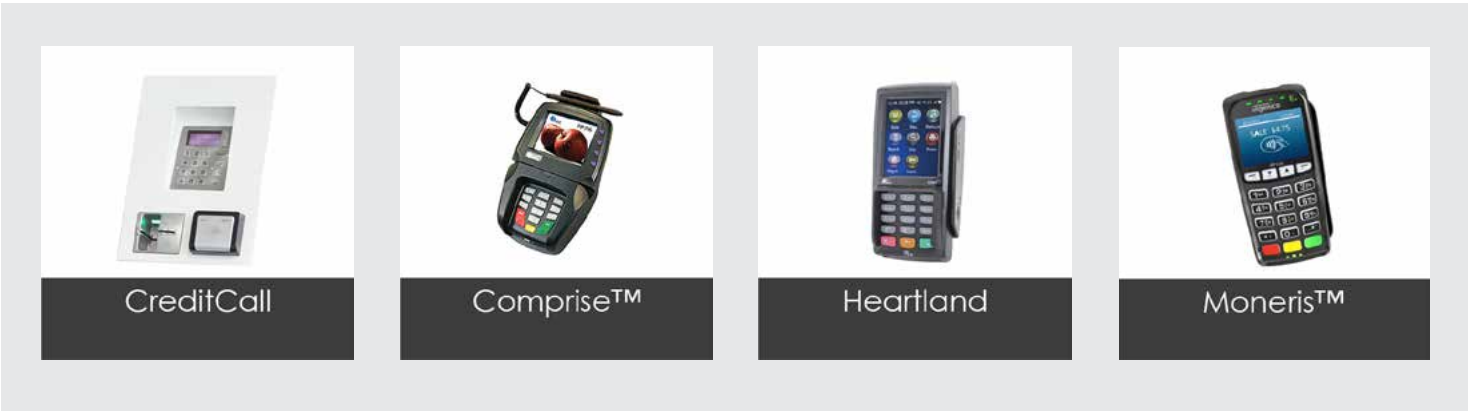


	selfCheck™ components	hybrid selfCheck™ components	selfCheck™ 500	selfCheck™ 1000	hybrid selfCheck™ 1000
Build your own components	✓	✓			
Desktop version available			✓	✓	✓
Technology	RFID barcode	EM RFID barcode	RFID barcode	RFID barcode	EM RFID barcode
22" screen	landscape	landscape	landscape	portrait	portrait
Media case unlocker	✓*	✓*	✓*	✓	✓
Height Adjustable				✓	✓
Guided LED experience				✓	✓
Integrated Return Bin				✓	✓**
Graphic wrap and color options				✓	✓
Payments accepted	card*†, cash*† or contactless***†	card*†, cash*† or contactless***†	card or contactless***	card, cash or contactless***	card, cash or contactless***

* not integrated
** right hand side return bin only
*** dependent on card payment solution
† Only available in North America

where security and convenience meet

With our range of EMV-capable payment integrations, you can collect more card payments while providing the highest level of security possible. We have developed a comprehensive range of payment integrations according to industry best practices with vetted solutions by an independent Qualified Security Assessor.



	CreditCall	Comprise Smart Terminal™	Heartland	Moneris
payment processor	supports multiple	supports multiple	Heartland only	Moneris only
connection to selfCheck™	serial port or USB	LAN only	LAN only	USB
system mode	unattended	semi-attended	semi-attended	semi-attended
contactless payment	capable	hardware add-on	capable	capable
security certification	PCI PTS v3.x EMVCo Level 2 E2E Encryption	PCI PTS v3.x EMVCo Level 2	PCI PTS v3.x EMVCo Level 2 E2E Encryption	PCI PTS v3.x EMVCo Level 2
payment portfolio integration	N/A	Comprise™ Integrated Solutions	N/A	N/A
available country	US	US	US	CA



increase your fines
and fees collection



using payment options
similar to retail vendors



cutting your liability for
fraudulent charges

flexible return and sorting system

With any combination imaginable, flex AMH™ is the maximum time saver, delivering efficient workflows that keep your circulation moving and allow your staff to focus on more meaningful tasks.

modular by design, flexible configurations create custom solutions

patron accounts are updated and security is activated immediately

can be designed to allow for convenient 24/7 access

dedicated sort patterns allow for quicker material processing



read more...

in our dedicated flex AMH range brochure

flex AMH™

works with your preferred technology

- | RFID, EM and barcode processing
- | immediately update patron accounts

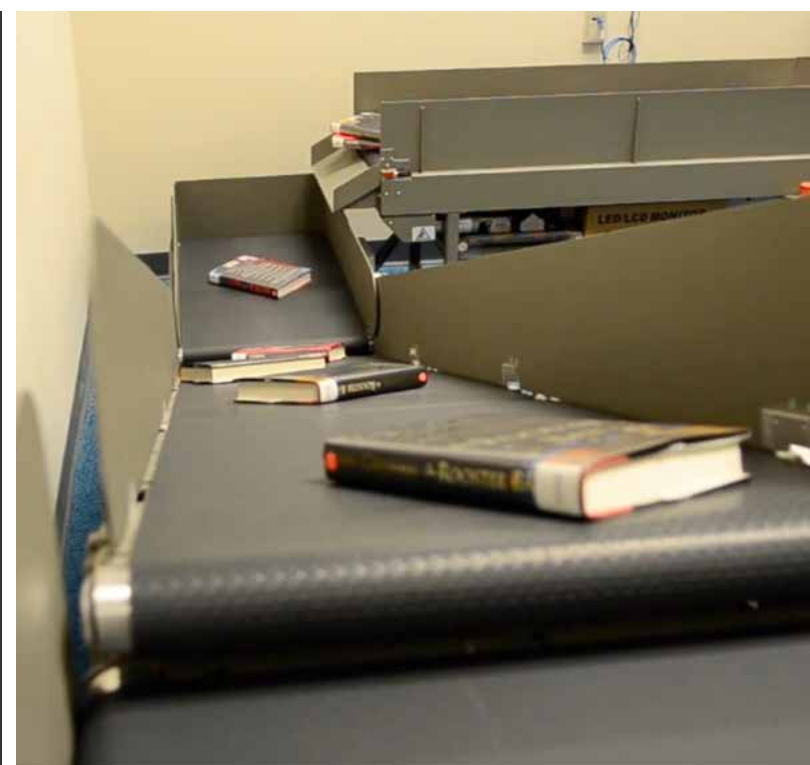


flex bulkSeparator™

return multiple items at once*

- | the fastest way to return library items
- | convenient for patrons who are tight for time
- | easy drop & go interface with nothing to worry about

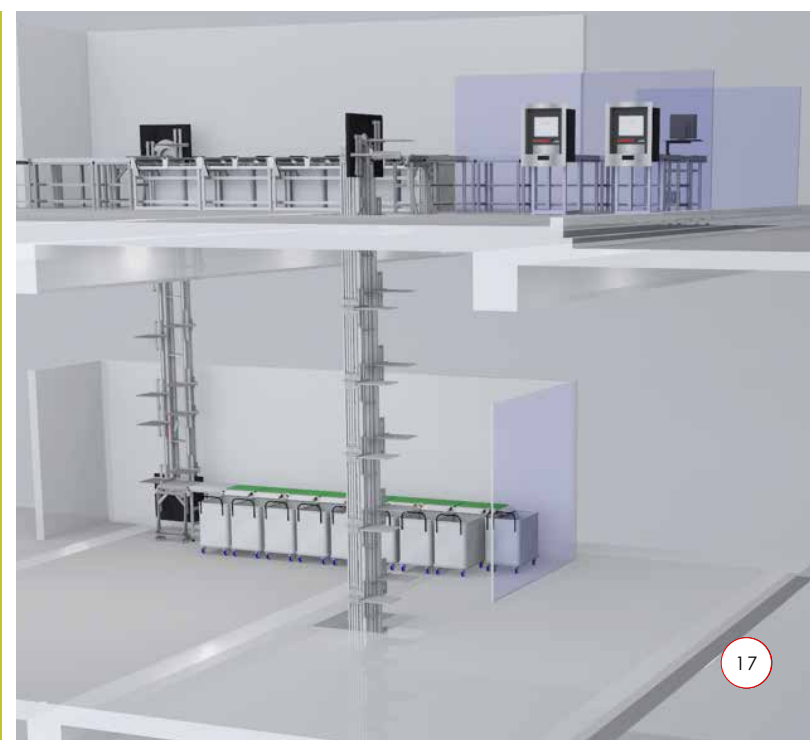
* flex AMH bulkSeparator works with RFID enabled items only.



flex transportationSystems™

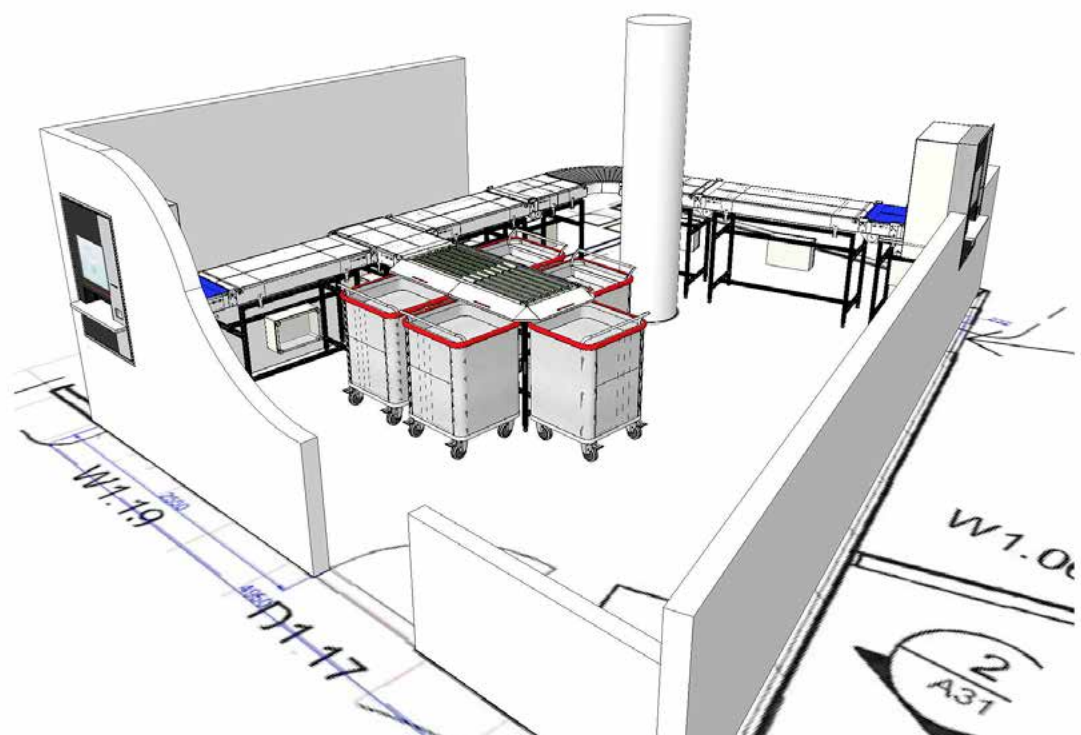
move items across multiple floors

- | connect and sort items from multiple rooms and floors
- | collect materials from many return points
- | simplify the complexity of getting items back on the shelf



simplifying complex projects

We build your library installation around the specifications you give us and make sure our modular system perfectly fits your existing space. With many factors to consider when choosing the right solution for your library, we make sure to guide you through the process with ease and simplicity.



flex bin™

sort into large, spacious bins

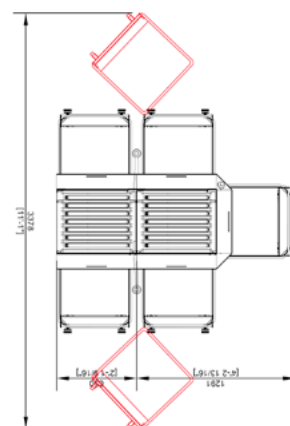
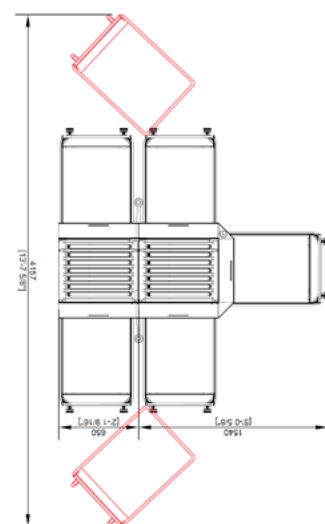
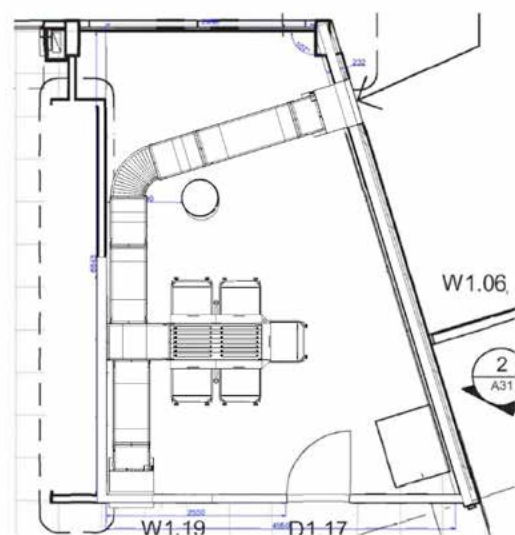
- | rugged and spacious bins to hold sorted materials
- | two sizes to choose from to fit your space perfectly
- | easily maneuver on most surfaces without leaving marks



flex autoBin™

always keep items at the top of the bin

- | sensors adjust the level of the items automatically
- | eliminate bending over and repetitive motion injuries
- | manual safety switches on handle for full control



flex stackingCart™

sort into neatly organized stacks

- | items placed neatly on the cart, ready to be reshelfed
- | eliminate bending over and repetitive motion injuries
- | roll from the back room directly into the stacks



maximize your investment with complete eContent integration

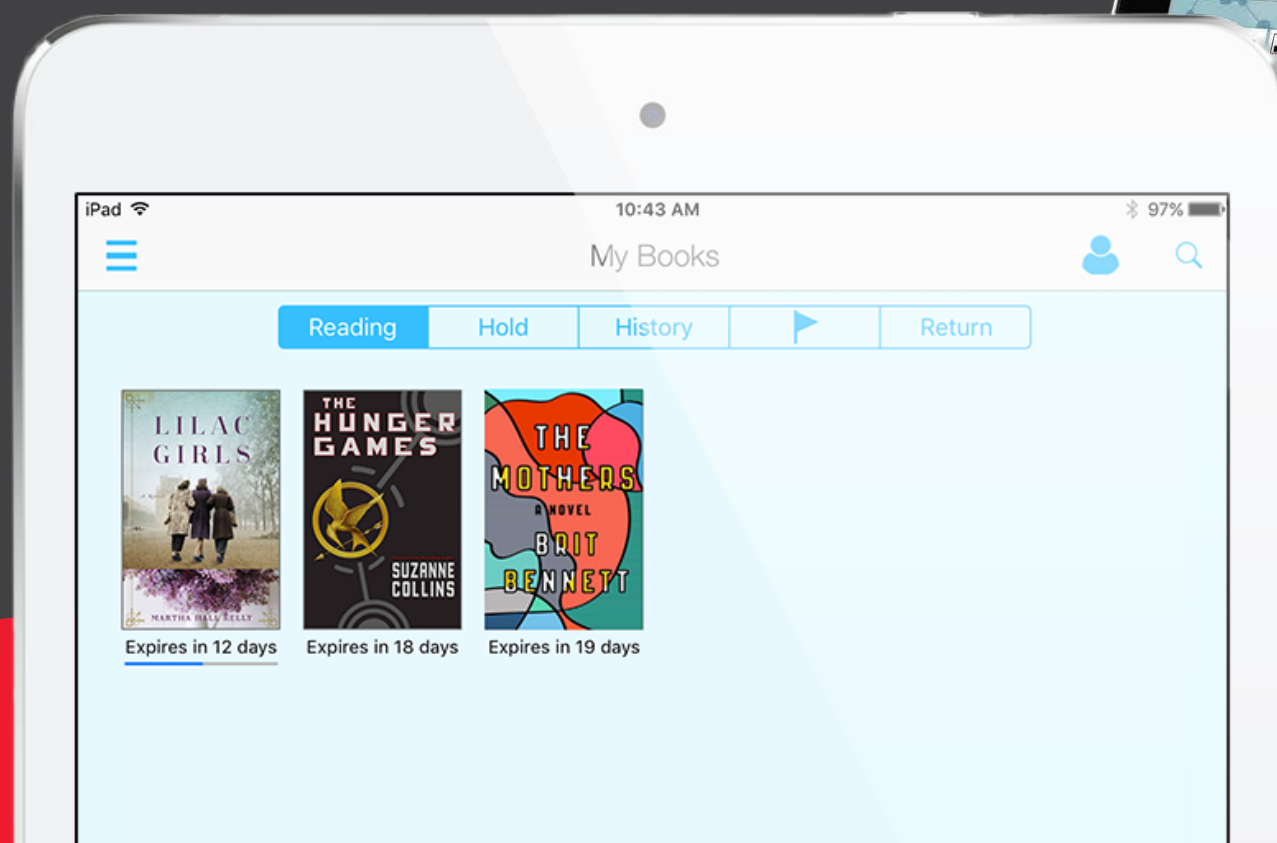
quickConnect and cloudLibrary work hand-in-hand to best promote your physical and digital collections right at the selfCheck™. Suggested reads and similar titles are presented in a unique way, allowing eBooks and eAudiobooks to be immediately added to the patron's digital shelf.

attract new digital users from within your library

eBook and eAudiobook content from top publishers

simple sign-up and sign-in process

sophisticated synchronization across devices



bibliotheca is the only company that offers an integrated self-service and eContent platform, allowing us to provide libraries with a truly connected and seamless physical, digital and self-service experience.

how much more could you do with cloudLibrary?

cloudLibrary, our eBook and eAudio solution, is designed specifically to meet the evolving needs of public libraries. With tools to increase awareness of library programs, cloudLibrary does much more than circulate digital content.

community outreach tools to easily engage new users

continually the best and most innovative user experience

drive digital users to your library with event integration

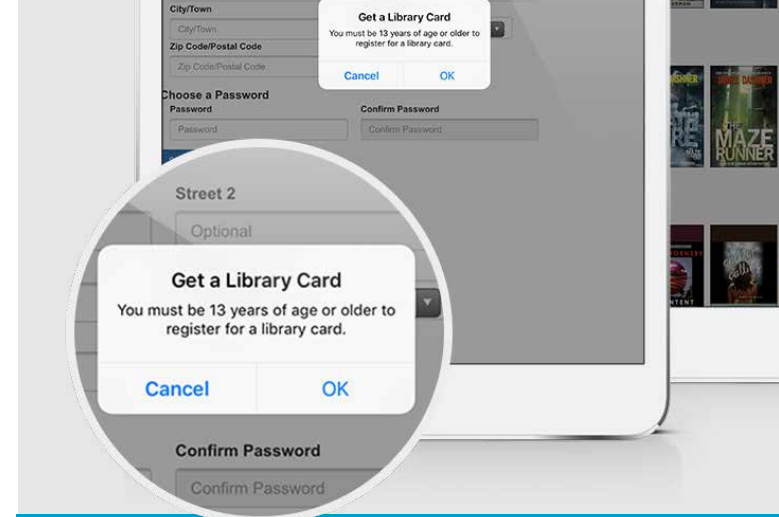
relay important library messages and display Twitter feed

read and listen instantly with our web-reader interface



read more...

In our dedicated cloudLibrary brochure



digital patron registration
easily sign up new users from anywhere



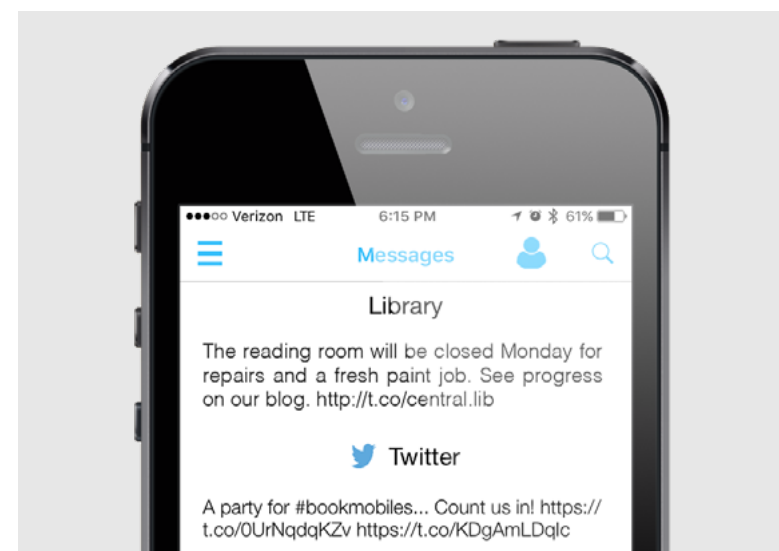
virtual library card*
app becomes convenient self-service user card



iOS kiosk mode
flexible way to bring your collection to your community



events integration
promote in-library events to digital users, driving more participation



Twitter integration
link your account to keep patrons informed with little effort



pay-per-use
maximize your budget with flexible payment models

remote locations extend your service

remoteLocker™ extends the coverage and accessibility of your library service so that you can offer patrons a self-service experience at locations and times more convenient to them. Deployable at any indoor location, remoteLocker™ allows your library patrons to reserve items in their usual way, collect them at the device and return their previous loans.

extend library services within and beyond your community

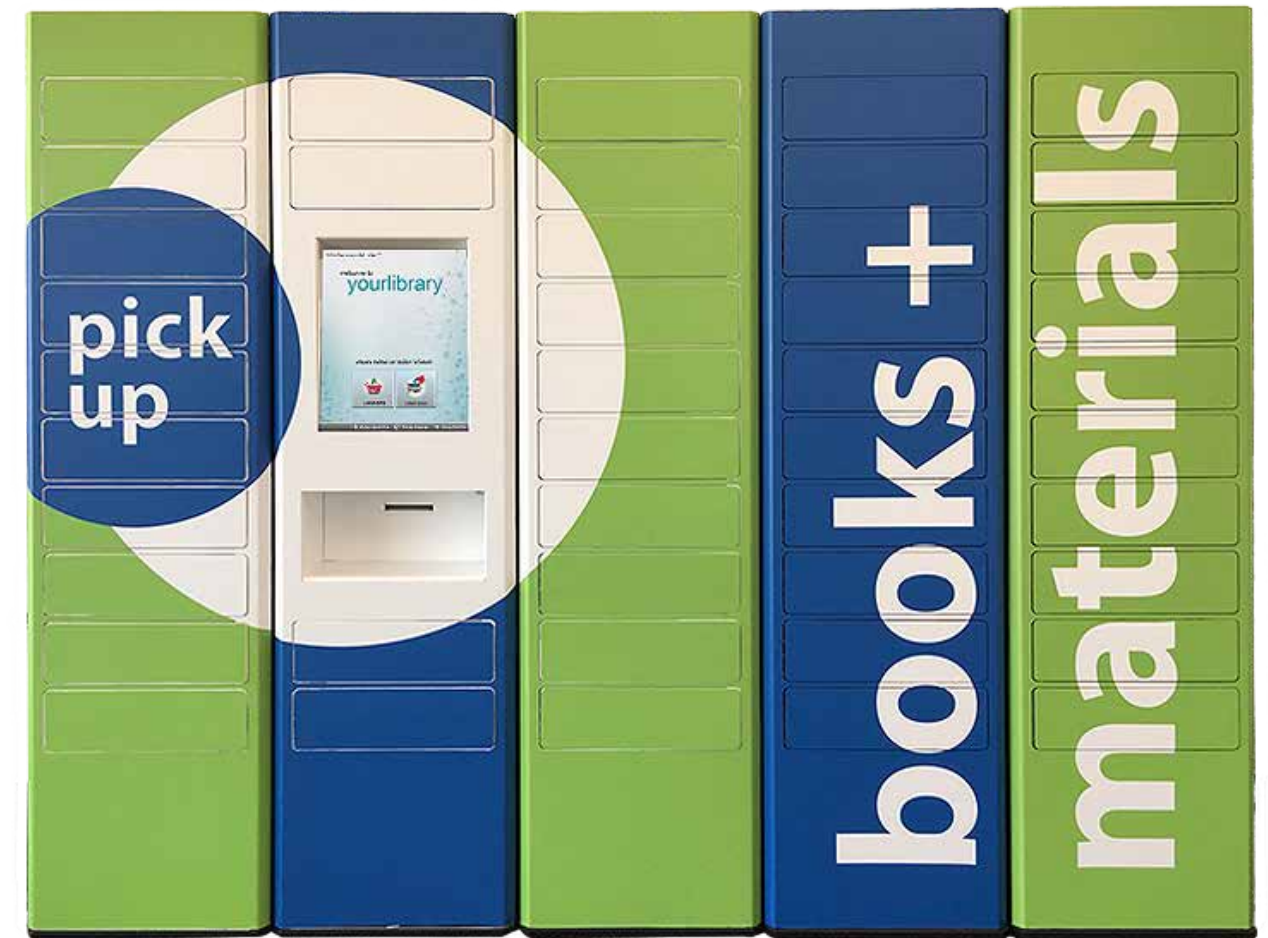
configure to fit your individual requirements and space

integrated with RFID, patrons can easily return multiple items at one time

ILS automatically updates once item is collected or returned

large locker capacities allow patrons to collect multiple items

custom graphic wraps extend your branding within the community



add a color or graphic wrap

Some of our products can have a color finish or graphic wrap applied to enhance the fun factor for students. Available in a wide range of color options and finishes. Talk to your Account Manager for more details.



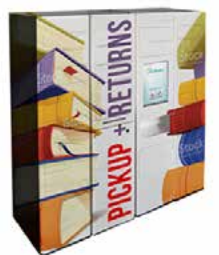
selfCheck™ 1000
graphic wrap



remoteLocker™
color



hybrid selfCheck™
1000 color



remoteLocker™
graphic wrap

everything you need in one place

libraryConnect™ is the only place you need to go to manage your entire suite of bibliotheca solutions. This one-stop portal allows you to access more information, have full transparency on all your products and connect with other like-minded libraries.

share ideas with other bibliotheca customers through an online forum

access a wealth of self-help training materials, including videos and user guides

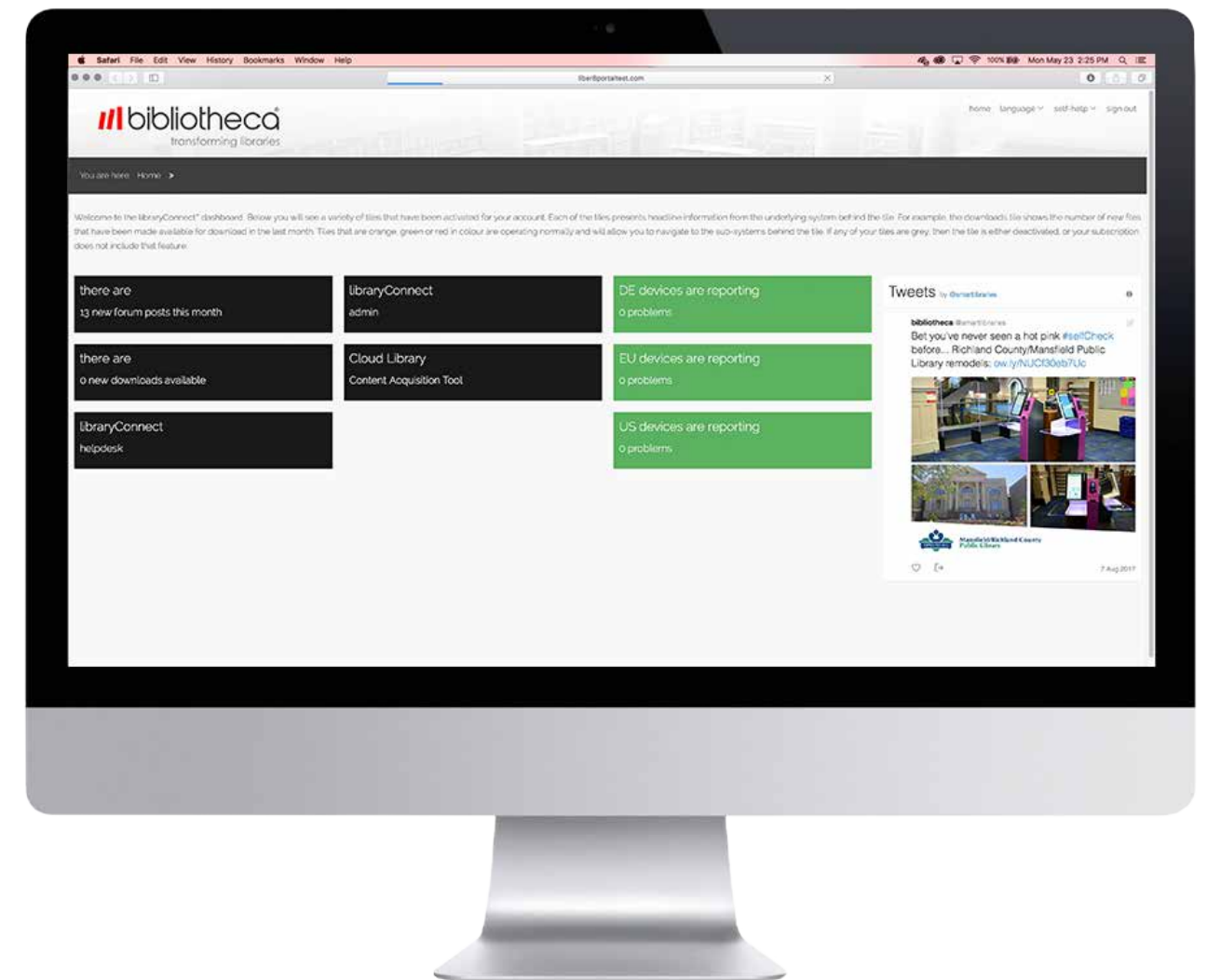
access online customer support portal

Benefits of upgrading to libraryConnect™ devices include:

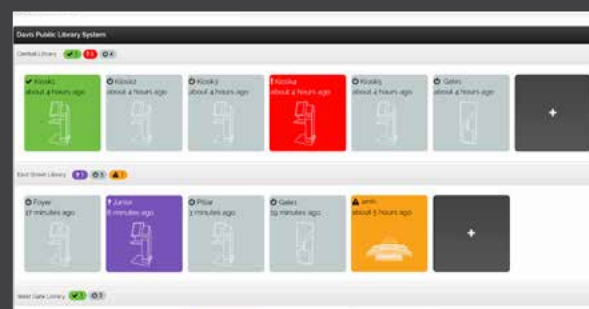
configure devices remotely and synchronize settings

view status and reports on your library self-service devices

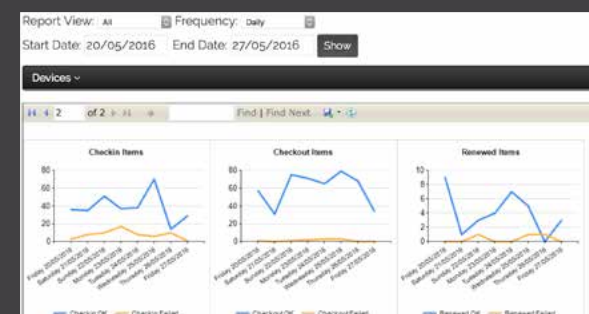
configure and manage flex AMH™ with integrated visualizer



device configuration*



live reports*



detailed statistics*

Report View: [a](#) Frequency: [Yes](#) [Filter](#)

Start Date: 20/07/2020 End Date: 22/07/2020

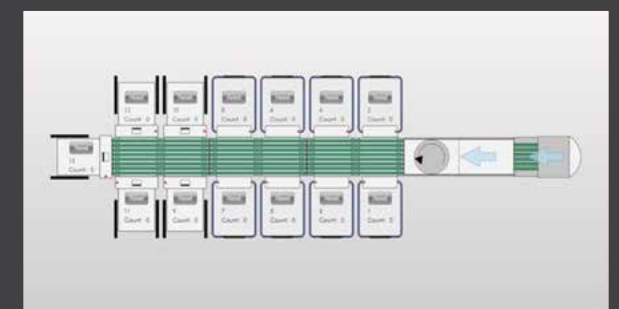
Details: [a](#)

10/07/2020 20/07/2020 22/07/2020

City	Non-Cancelled	Non-Completed	Non-Start	Non-Start	Return	Non-Start	Non-Start	Non-Start	Non-Start	User	Log	Line	Successful	Failed	Corrupt	Successful	Failed	Trans
	Cancelled	Completed	Start	Start	Booked	Rejected	Failed	Failed	Failed	Login	Logout	Office	Payments	Payments	Empty	Transactions	Transactions	
China 20/07/2020	52	1	26	3	0	0	0	0	0	0	0	0	0	0	0	0	552	4
Indonesia 21/07/2020	21	0	35	8	0	0	0	1	0	0	0	0	0	0	0	0	67	8
London 21/07/2020	73	1	81	10	0	0	0	2	1	0	0	0	0	0	0	0	129	12
Moscow 22/07/2020	71	2	37	17	0	0	0	4	6	0	0	0	0	0	0	0	112	18
Taiwan 22/07/2020	65	3	38	8	0	0	0	7	0	0	0	0	0	0	0	0	109	11
Washington 22/07/2020	79	3	72	8	0	0	0	9	3	1	0	0	0	0	0	0	134	10
Yerevan 22/07/2020	68	0	14	10	0	0	0	0	1	0	0	0	0	0	0	0	62	11
Yokohama 22/07/2020	34	0	29	1	0	0	0	3	0	0	0	0	0	0	0	0	66	1
Total	480	32	210	63	0	0	0	32	3	0	0	0	0	0	0	0	622	78

Details included: Davis Public Library System
 Abstraktionen der Europäischen Bibliotheks- und Dokumentations-Gesellschaft

flex visualizer™*




* A license for libraryConnect devices is required to access these features.


simplify staff workflow

Designed for both the initial processing of your collection and day-to-day staff circulation tasks, our solutions empower your staff to complete transactions as quickly, efficiently and conveniently as possible.


RFID solutions




RFID workstation mobile



RFID workstation USB




RFID workstation




RFID workstation shielded




Tattle-Tape™ and hybrid solutions




Tattle-Tape™ desensitizer




Tattle-Tape™ resensitizer



Tattle-Tape™ bookcheck



Tattle-Tape™ workstation



hybrid workstation

	RFID workstation mobile	RFID workstation USB	RFID workstation	RFID workstation shielded	Tattle-Tape™ desensitizer	Tattle-Tape™ resensitizer	Tattle-Tape™ bookcheck	Tattle-Tape™ workstation	hybrid workstation
Process multiple items at one time		✓	✓	✓			✓		✓
Process items one at a time	✓	✓	✓	✓	✓	✓	✓	✓	✓
Can be mounted under or in the circulation desk			✓	✓			✓	✓	✓
Fully shielded antenna				✓					
RFID reader included within the antenna housing		✓							
RFID reader + antenna provided as separate units	✓		✓	✓					✓
Mobile conversion solution	✓								
Deactivate EM security strips					✓		✓	✓	✓
Activate EM security strips						✓	✓	✓	✓
Can process both EM and RFID items									✓
Can process barcode & RFID items		✓*	✓*	✓*					✓

All bibliotheca staff solutions require a PC, which must be supplied by the library. Barcode scanner and tag dispensers are also available as optional add-ons.
* Only possible when paired with optional barcode scanner or by using library's existing scanner.

work wirelessly, from anywhere

Our RFID mobile solutions allow your staff to complete inventory tasks quickly and efficiently, having solutions in the palm of their hand. These devices allow staff to search for items quickly and easily, with minimal effort.

- designed to take inventory of your entire collection
- ability to search shelves for misplaced materials
- comfortable to use with lightweight handheld design



	mobile inventory	mobile DLA
Integrated touch screen		✓
Operates in conjunction with a tablet or laptop	✓	
Powerful "Boost-Mode" allows for enhanced detection of thin items	✓	✓
Lightweight and ergonomic design	✓	✓
Long-lasting battery life	✓	✓
Allows staff to easily read data and collect information	✓	✓
Audible and LED alerts	✓	✓
Uploads data via a wireless network	✓	
Update item security	✓	✓
Real-time ILS/LMS connection	✓	
Text-to-speech search functionality	✓	
Update item circulation status	✓	

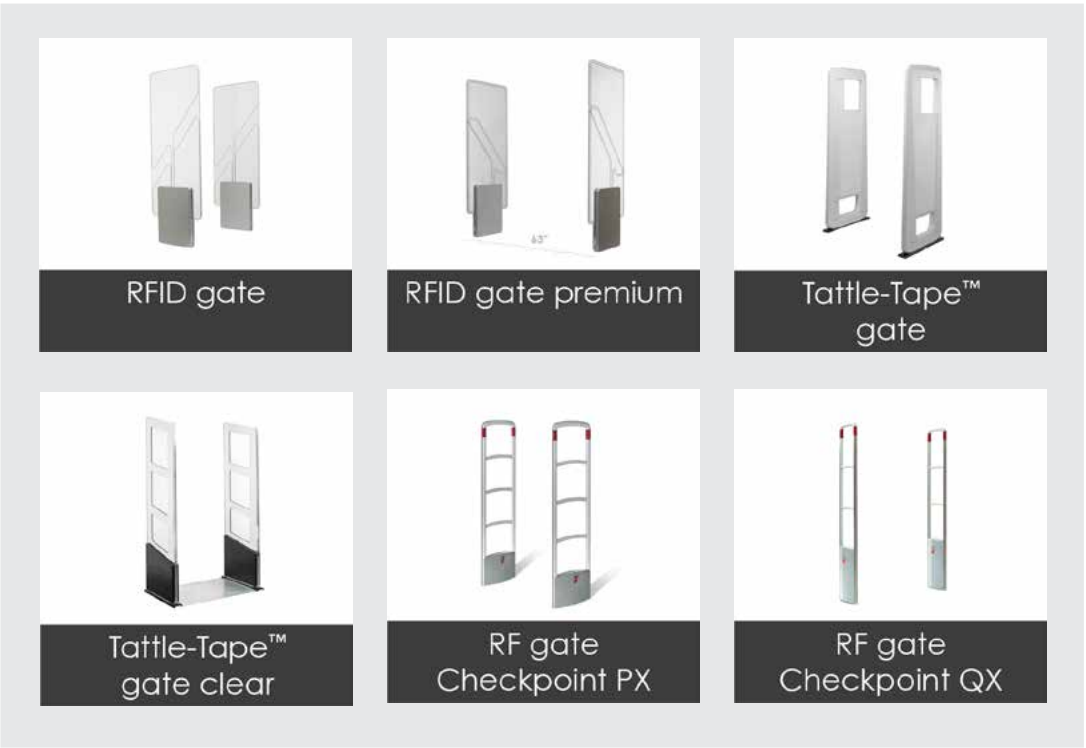


quality tested for peak performance



protect your valuable assets

Our detection systems combine flexibility and style with state-of-the-art technology to help provide excellent detection and reliability. Depending on your chosen technology, we have a range of RFID, EM, RF and hybrid EM/RFID solutions to ensure your valuable collection remains secure.



	RFID gate	RFID gate premium	Tattle-Tape gate	Tattle-Tape gate clear	RF gate Checkpoint PX	RF gate Checkpoint QX
Integrated people counter	✓	✓	✓	✓		
Visible & audible alerts	✓	✓	✓	✓	✓	✓
Multiple aisles	✓	✓	✓	✓	✓	✓
Energy saving design	✓	✓				
Security detection	RFID	RFID	EM	EM	RF	RF
System can be installed close to metal objects	✓	✓	✓	✓		
Custom colors	✓	✓				
Custom graphic panels			✓			
Extra-wide installation		✓			✓	
Software for item alarm and people count	✓	✓	✓	✓		



a solution you can trust to provide library access when it suits your users

open+ is a comprehensive system that provides access to your library service during non-standard times. Full control of your library can be achieved remotely without the need for staff to be present. System components are modified and tailored to suit your individual library, regardless of size or location.



read more...

in our dedicated open+™ brochure



Complement existing staff hours

Designed to complement your core staffed hours, open+ utilizes technology to keep libraries open at any hour of the day, from early mornings to late evenings.



Grow library usage and circulation

Convenience is important to today's users. When access to the library fits within their busy schedules, people are more likely to take advantage of your service and increase your circulation.



Ensure community relevance

With many options and places to spend their time, ensure that your users consider your library to be one of the best places to access information and enjoy safe surroundings.

unmatched service you can count on

With our industry-leading service plans, you get expert maintenance and repair along with personalized support to minimize any inconvenience for your patrons. Service begins with the development of quality products that will provide maximum long-term value. Our unmatched service plans will allow you to keep your system operating smoothly, so you can focus on your patrons.



our service promise to you



trained technicians
providing premium support



service vehicles stocked
with replacement parts



ongoing software
updates and bug fixes

This image shows a blank sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

[illegible]



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info-us@bibliotheca.com
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twitter.com/smartlibraries
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